

WELCOME

As the evenings grow shorter and the first Autumn leaves fall, I've found myself reflecting on what has been a wonderfully full (and at times whirlwind!) summer, both for me personally and for our charity.

One of my highlights was a family trip to New York.

Now, you know you've arrived in style when you're met at the aircraft by US Border Protection... and their most important officer: a golden Labrador (pictured), who I must say was the friendliest customs officer I've ever encountered.





Thankfully, this wasn't an arrest, but rather an escort to a very special memorial service for my wife's grandfather, who served with US Border Protection in the 1940s.

When I wasn't holidaying (or being "sniffed out" by four-legged officials), I had the privilege of visiting several of our support centres.

Meeting service beneficiaries, volunteers and supporters always brings home why our work matters.

Hearing people's stories, the challenges, the triumphs, the everyday realities of living with sight loss never fails to move and motivate me.

The summer calendar was also packed with social and fundraising events.

Our gazebo made a star appearance at the two-day Art in the Park festival in Leamington Spa, where we showcased poetry by blind authors.

We had a brilliant time raising awareness about the charity and the support we offer.

Of course, none of this would happen without our incredible volunteers and staff, who somehow manage to keep everything running while also making events like these feel effortless.

I want to thank each and every one of them for the energy, creativity and sheer determination they bring to the table (and occasionally to the gazebo!).



Autumn always feels like a season of reflection and fresh beginnings.

In the pages ahead, you'll find updates on our services, practical advice for daily living, and inspiring stories from across our community.

I hope you find something that informs, encourages, and perhaps even brings a smile.

And finally, thank you, as always, for being at the very heart of everything we do.

Keith

Keith Eales Chief Executive Officer



Brush with strokes so carefully, heart unsealed If Autumn was your canvas to paint on all you need Use a palette of colours, as the season weaves its way The sunlight of amber through the trees as they sway Declare and set your intentions during Autumn days Do not wait till Christmas and the New Year malaise Make a positive and beneficial plan, in advance Then your dreams and wishes will have a chance Start right now to prepare, renovate and review Explore all the things you have meant to do. Paint away dead leaves to clear your path ahead Making way for abundance to come instead Listen to whispers of change in the breeze Gather in ideas like fluttering falling leaves Paint on everything that comes to mind Bless and let go of all you wish to leave behind Allow creativity to dance in the dimming dappled light Imagine a future that is positive, good for you and bright Discover all that brings joy and resonates with your soul Forgotten dreams may help in picking each goal. Resolutions made in New Year may just fade away Intentions set in Autumn have a better chance to stay

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A PARALYMPIC COLLABORATION

By Martyn Parker, Community Engagement Officer

We recently worked with Paralympics Heritage Trust to create audio descriptions for their exhibition.

Warwickshire Vision were approached by the Paralympics Heritage Trust to help them with an exhibition being held at Warwick's Market Hall Museum.

The exhibition celebrates the 50th anniversary of **British Blind Sport** (BBS), and their work in supporting visually impaired people's participation in sport.

Dr Sam Goldstone-Brady from
Paralympics Heritage Trust arranged a
number of workshops at Warwick Museum
where exhibits were available to be
handled and discussed, the idea being for
visually impaired people to help with the
audio description of display items.

Our Community Engagement Officer, Martyn Parker, who attended the workshops, along with several of our service beneficiaries explained, "We were given several items to examine, including a goalball ball, Team GB shirt and skiing gloves. We described them physically, and talked about the emotional impacts and personal memories they triggered in us.





We also had a thought-provoking discussion around the positive effects of taking part in sport on mental and physical wellbeing."

Sam recorded the sessions and used the results to write the scripts for the audio description on each item, giving

the audio descriptions more context and authenticity.

Sam commented on the workshops;

"Running the Inclusive Co-Created Audio Description workshops with Warwickshire Vision Support members this summer was a great experience.

It is key to the National Paralympic Heritage Trust's mission to work directly with disabled people to help make museums more accessible and inclusive spaces.

We are very excited to share British Blind Sport's local and national histories, supported by local blind and partially sighted people."

The exhibition runs from September 2025 to March 2026 at Warwick's Market Hall Museum.

LEAVING A LASTING LEGACY

By Keith Eales, Chief Executive Officer

A look at Free Wills Month - a perfect time to reflect and update your will, or create your first one.

Did you know that participating solicitors across the UK, offer a free will writing service in March and October every year?

These dedicated months, often referred to as Free Wills Month, are an opportunity for anyone aged 55 or over to make or update their will - at no cost - thanks to the involvement of charities like ours.

Some solicitors may ask for a small fee outside the scheme, but either way, it's a smart, affordable way to make your wishes known and protect the future of your loved ones.

For many people, writing a will is one of the most important steps in ensuring their assets are distributed according to their wishes.

But it's also an opportunity to reflect on the legacy you wish to leave behind.

As a local charity supporting people in Warwickshire living with sight loss, we are incredibly grateful for every legacy gift we receive, no matter the size.

We know that the gifts we receive are because our work is highly valued by the people we work with.

These special gifts have helped us provide vital services to support and

maintain the independence of blind and partially sighted people right here in our community.

Leaving a gift in your will is a powerful and lasting way to help others, and it doesn't have to come at the expense of looking after your family and friends.

Many people choose to leave just a small percentage of their estate to a cause close to their heart, making a big impact without affecting their loved ones' inheritance.

This October (and again next March), we encourage you to take advantage of the free will writing service.

Whether you're making your first will or updating an existing one, it's a chance to plan for the future and, if you choose, leave a legacy that continues to support people living with sight loss for years to come.

For more information about Free Wills Month or how to leave a legacy to our charity, please contact us, visit our website or scan this QR code with your phone.



READY FOR THE DARKER NIGHTS?

By Imke McClelland, Training Manager (Visual Impairment)

Some tips to help people living with sight loss get ready for the shorter days ahead.

As the clocks go back and daylight fades, many people with sight loss notice the difference.

Darker mornings and evenings can make normal tasks more difficult and reduced natural light may also lead to feelings of isolation.

But, with some preparation and the right strategies, you can stay safe, confident, and connected all season long.

Brighten Up Your Home

Good lighting is key in winter so check all indoor and outdoor lights are working.

Swap old bulbs for LEDs - they're brighter, longer-lasting and cheaper to run.

Try lamps with timers that automatically switch on in the evenings and mornings.

Keep a torch handy at home and in your bag (remember those fresh batteries!).

Replace heavy lamp shades with lighter ones that allow more light to shine through.

Stay Safe Outdoors

Planning ahead really helps, so allow extra time for journeys and wear warm, practical clothing.

Keep your hands free with a backpack and use your reflective cane and bright or contrasting clothing to stay visible. Peaked caps are good to keep rain off your glasses, but avoid hoods that block sound.

Watch for obstacles and be cautious around slippery wet leaves and puddles.

Nurture Your Wellbeing

Winter doesn't just challenge mobility, it can affect your mood too.

Shorter days can leave us feeling cut off, but there are simple ways to lift your spirits.

Staying connected with a quick call or video chat can brighten a gloomy evening.

Stay active with gentle exercise at home to your energy up.

Make the most of the daylight by going outside during the bright part of the day.

Use your networks! Warwickshire Vision Support groups and services are here to help you connect with others.

Remember, you don't have to face winter alone - support and friendship are always within reach.



WORDS THAT MOVE

By Keith Eales, Chief Executive Officer



We were pleased to have a stand at this summer's Art in the Park festival in Jephson Gardens, Leamington Spa. It was a chance to showcase our work and connect with the community in a lively, creative setting.

Over the two day event, we spoke with several hundred visitors, raising awareness of the challenges faced by people with sight loss and sharing the impact of our services.

A highlight of our stand was the display of poems by blind poets, powerful reminders of the creativity and resilience within the sight loss community.

Among them was a moving piece by **David Steele, The Blind Poet**, dedicated to our own **Rebecca Bourton**, Community Services Manager, which resonated deeply with many who stopped by, so much so, that we simply had to share it with you here.

It's called "All That You've Taught Me"

To those I've met along this road these past four years have truly showed that strength is more than meets the eye you've taught me that, and so much more besides.

You showed me how to shift the view to focus on what you can do.
That just because your sight is fading, your spirit's bright and never waning.

You've made me smile with clever lines, those jokes you know will cross the line - delighting most in that unease that makes us laugh till shoulders heave.

You've taught me that it's quite alright to say "I'm keeping you in sight," or "See you soon" and not to fear the words we've always used to hear.

You never wanted pity's tone, just space to stand, to find your own. At times you've asked for some direction, but already held your own reflection.

The goals you've set were always yours, no matter what life had in store.
I've simply walked a step behind and watched you reach them, every time.

You've taught me words aren't always right that sometimes, silence is the light.

To sit and listen, hold the space, until the tears have cleared their place.

You say you're not an inspiration, and cringe at praise or admiration. But know this truth that I have seen: you are far more than what you seem.

No sight can ever dim the power that you've shared with me each hour. Your stories, strength, and all you do have helped me grow and guided too.

So this is just a simple part of all I carry in my heart.
A thank you for the light you give, the way you fight, the way you live.

ECLO SPOTLIGHT

By Imke McClelland, Training Manager (Visual Impairment)

News of an exciting new development in how we support those at the start of their sight loss journey.

Did you know that Warwickshire Vision Support offers a completely FREE Eye Clinic Liaison Officer (ECLO) service?

Our friendly and highly qualified ECLOs are based at Stratford, Warwick, and George Eliot Hospitals, as well as Camp Hill's NewMedica eye clinic.

They're here to give practical guidance, emotional support, and reassurance to anyone diagnosed with a progressive eye condition - and their families.

We're excited to share that we're launching a brand-new **Community ECLO service**.

TOOL DOOR TOWN

This service is all about early support and preventative care, reaching people right at the start of their sight loss journey.

Graham, who many of you will already know from our vision support centres and clubs, will be working closely with local opticians, offering advice and support to anyone referred to the eye clinic.

We know those first weeks of uncertainty, waiting for appointments and living with unanswered questions, can overwhelm.

Our Community ECLO service is here to ease some of that anxiety, to listen, and to be a reassuring presence at a time when people need it most.

How Our ECLOs Can Help You

Whether you've just received a diagnosis or are looking ahead to the future, our ECLOs can guide you through:

- Understanding your condition in plain, supportive language
- Navigating the certification process and knowing what comes next
- Practical tips for day-to-day living with sight loss
- Connections to other services and resources you may not even know exist

Between them, our ECLOs bring a wealth of experience, compassion, and practical know-how, answering countless questions from patients and families across the county every single day.

Meet the ECLO Team

Del

With several years of ECLO experience, Del has recently completed a two-year degree apprenticeship to become a



Rehabilitation Officer. She now splits her time between the two roles, bringing both specialist knowledge and first-hand empathy to her work.

Graham

A familiar face to many, Graham has been part of our community team for several years. His background as a dispensing optician is a huge asset in his ECLO role, helping him explain complex information clearly and compassionately.

Laura

The newest member of our ECLO team, Laura works across Stratford and Warwick hospitals. Although new to the role, she's no stranger to Warwicks!



stranger to Warwickshire Vision Support, having previously worked in our admin team. Her dedication and fresh perspective make her an invaluable addition.

If you would like to speak to one of our ECLOs:

Call: 01926 411331

Email: enquiries@warwickshire.vision (include 'ECLO' in the subject line)

DIVE INTO A RELAXING "SOUND BATH"

By Katherine Woodley, Vision Support Officer



A sound bath is a meditative practice that involves listening to soothing sounds to promote relaxation and healing. Some say it can help with stress, anxiety, and sleep.

People claim that sound baths can help with pain, tension, and inflammation, a phenomenon called "sound healing."

Sound healing has been a home remedy favoured by many cultures for thousands of years.

Typically, a sound bath will involve sitting or in a reclining position after taking part in yoga or meditation exercises.

Next, a provider trained in sound bath musical techniques will use one or several instruments to create soothing, overlapping vibrations to put participants into a relaxed state.

At the end of a session, your provider will guide you back to a feeling of awareness before concluding the sound bath and wishing you well on your journey.

Sound bath instruments are those that make deep, resonating vibrations, such as crystal bowls, Tibetan singing bowls, bells, gongs, chimes and drums.

KEEP YOURSELF MOVING

By Rebecca Bourton, Community Services Manager

A new spotlight series on ways to keep you moving, despite any disability. First up, it's the Stratford area.

We're passionate about helping people with sight loss stay active and involved in their communities and there are certainly lots of options.

We spoke to **Amy Widman** from **Everyone Active** who is on a mission to make fitness and movement accessible to everyone across the Stratford region, no matter their ability.

She told us;

"We know that traditional leisure centres can feel intimidating or difficult to access for some people. That's why we also use familiar local venues, like village halls, to run many of our sessions - because familiarity matters."

All sessions on their timetable are fully inclusive with activities that can be adapted to meet individual needs.

The facilities are audited twice a year to ensure accessibility.

One standout example is Southam Leisure Centre, which recently scored top marks in its Swim England Audit.

The assessor even called it the best site he'd visited - a strong endorsement for Everyone Active's commitment to inclusivity.

It's not just one location. All leisure centres in the district (including Stratford, Alcester, Southam and Shipston) are equipped with



accessible facilities, from gyms and pools to changing areas and exercise classes.

Some sessions are free or available at a minimal charge, such as seated exercise classes.

Support and Savings

Concession prices are available for anyone receiving Personal Independence Payment (PIP), offering a 50% discount. Carers can attend free of charge if they're supporting someone.

And with an open-door policy, you're always welcome to pop in, explore the timetable, and find out more.

To find out more about swimming, gym sessions or inclusive classes in your area, contact your local Everyone Active centre or email Amy at amywidman@everyoneactive.com

MARGARET BOWLS US OVER!

By Jenny Lewington and Nikki Gill, Vision Support Officers

Rugby Vision Support Centre attendee, Margaret Cusker spoke to us about her amazing sporting achievements.

When Margaret first moved to Rugby she found out about Sports for the Disabled and learnt to swim, she ended up swimming competitively.

Following on from this, she found out about archery and mastered this sport, again before taking it up competitively.

Margaret was employed by Barclays Bank at the time and was asked to represent them at the Manchester Games for the Blind, an annual event.

Whilst taking part in the Games, she got the athletics bug, trained and became part of the national team winning over 100 medals within a year.

These included Rugby Sports Personality of the Year as well as Barclays Sports Personality of the Year (being the first female to win this award).

Margaret has even had a stint at Skiing and Tandem Cycling!

As if all this wasn't a big enough achievement, Margaret then took up playing bowls in Rugby in 1996.

She went from strength to strength, and has since won National, UK and World titles in Silver and Gold!

She has taken part in five World Championships, which are held every 4 years, winning medals at events held in Australia, Israel and New Zealand. She is most proud of winning the gold medal to become World Champion in Melbourne in 2009 and plans to retire from international competition after the championships in New Zealand in 2026.

Margaret is completely blind and bowls with the assistance of a guide.

Her guide tells her how far her last bowl is from the jack and the position of her opponent's bowls, so that she can decide how to bowl her next ball.

We were all suitably impressed with her dedication and determination which has taken her all over the world.

To learn more about sporting opportunities in the Rugby area, **Bernard Purdy from Sports for the Disabled will be coming to our Rugby Vision Support Centre on 15th October**.

We'd love you to join us there!



A LIFELINE WHEN YOU NEED IT

By Katherine Woodley, Vision Support Officer

Some of our Vision Support Centres were visited by Lifeline to talk about their personal protection devices.

Lifeline is run by Warwick District Council and offers the security of a 24 hour a day, 365 days a year emergency helpline.

Lifeline personal alarms are safety devices designed to provide immediate assistance in emergencies.

They are particularly suited for the elderly, individuals with disabilities, people living alone with health issues, those at risk of falling or anyone living in a vulnerable situation.

These alarms typically come in the form of wearable pendants or wristbands with a simple button that, when pressed, connects the user to a 24/7 monitoring centre.

Trained operators can then assess the situation and contact family members,



caregivers, or emergency services if needed.

Lifeline personal alarms offer peace of mind by ensuring help is always within reach, promoting greater independence while reducing the risks associated with falls, medical emergencies, or sudden accidents.

The charge for this service starts from £4.50 per week, which includes:

- Hire of a lifeline unit and pendant (with a variety of wearing options like neck, wrist or belt clip).
- 24-hour, 7-days a week monitoring from the control centre.
- Maintenance, repair or replacement (within 48 hours).

Lifeline also have other products like key safes, fall detectors, GPS tracking devices and telecare mobile phones.

If you would like to talk to the team about the Lifeline service or arrange a free 14day trial call on the number below.

Tel: 01926 339577

Email: lifelineservices@warwickdc.gov.uk

Further details and prices of all the products and services are available on the website www.warwickdc.gov.uk/lifeline



By Ruth Okey, Technology Officer "Customise", select the icon style you like from the selection.

Reduce Transparency and Increase Contrast. In Settings, pick "Accessibility" then "Display & Text Size". Turn on "Reduce Transparency" and "Increase Contrast".

APPLE'S LIQUID GLASS HAS 'CLEAR' ISSUES

Apple's latest operating software is being rolled out soon and its main feature is its "Liquid Glass" interface.

Apple says Liquid Glass "reflects and refracts what's beneath it in real time, dynamically adapting to your content across apps and devices."

For people with a visual impairment this may prove challenging as many buttons, icons and controls are translucent.



To reduce the impact, the following steps are suggested:

Wallpaper – select a simple background or solid, high contrast colour like black.

Lock Screen – set widgets to have solid colour. Long press on the lock screen background and select "Customise", select lock screen and scroll through the colours to "solid". Widgets can be edited to suitable fonts and colours by tapping them and making the selection. Select "Done" when finished.

Customise icons to coloured, not clear. Long press on the background and when the icons jiggle select "Edit" top left, then

IT4U EXPANDS IN NORTH WARWICKSHIRE

By Alex Khote

We're delighted to share that our IT4U service has now expanded into the north of the county.

The IT4U service is designed to help you make best use of technology like laptops, phones and tablets.

We'll help install helpful apps and tweak settings to make your life easier.

We also provide advice on what technology might be useful, even demonstrating a small range of specialist phones and tablets so you can you try them out before deciding on making a purchase.

Alex, our intrepid technology person for the north, is usually found at our regular Vision Support Centres in Rugby and Nuneaton, Bedworth, Coleshill, and Atherstone.

This expansion of IT4U is in addition to the ongoing service we're providing in the south at Leamington, Stratford, Shipston, Alcester, Kenilworth, and Southam.

Wherever you are in Warwickshire, we are here for you and your tech needs!

If you want an IT appointment for help with the above or help with your mobile, tablet or laptop, please call the WVS office on 01926 411 331. IT appointments take place at Vision Support Centres and some Clubs.

FUNDRAISING FOCUS

By Martyn Parker, Community Engagement Officer

We are incredibly grateful to everyone who supports us, whether through donations, volunteering time, or organising fundraising events.

Every act of kindness makes a real difference, and we couldn't continue our work without such wonderful people standing alongside us.

Already in 2025, we've been fortunate to enjoy some truly fantastic events, from the uplifting Village Voices choir concerts, to Alex Barke's inspiring 30km run, each one has raised vital funds AND helped spread the word about our work in the community.

Fundraising never really ends - as one event finishes, work begins on the next.

Looking ahead, we're thrilled to share details of two brilliant events on the horizon:

 Race Night organised by our friends Ron and Carol Ainsworth (Friday 3rd October, 7pm, at Bishops Tachbrook Sports and Social Club) - always a

lively evening and a great chance to gather with friends while raising funds.

 Village Voices Christmas Concert (Saturday 13th December, at St Nicholas Church, Warwick) - a festive evening of music to round off the year.

As a small charity, we aren't always able to run every fundraiser ourselves, which is why it means so much when supporters step forward with their own creative ideas.

Every initiative helps us reach more people, and we're always ready to support you with publicity, social media promotion, and practical advice to make sure your event is a success.

Want to get involved? Why not:

- Host a coffee morning, quiz night, or supper club with friends
- Take on a sponsored challenge (anything from a fun walk to a marathon!)
- Keep a collection tin on your shop counter, café bar, or office desk
- Run a stall at a local Christmas Fayre
- Encourage your workplace to choose us as their charity partner

Every effort, no matter the size, helps us make a real difference.

If you'd like to chat about an idea, organise a fundraiser, or simply find out more about how you can support us, please get in touch!

Email: martyn.parker@warwickshire.vision

WHEN AND WHERE

Come and join us!

We have guest speakers, equipment demos and they're a chance to build friendships and find support.

Sessions cost only £2 (and we provide the tea, coffee and biscuits!)

Our Clubs are also a great way to socialise and make friendships

	Area	Location	Date	Time
Weekly Centres	Leamington Spa	Chandos Court, Chandos St, CV32 4YU	Every Monday	9:30 to 11:30am
	Stratford-on- Avon	Samaritans Community Hub, Tyler House, CV37 6TY	Every Tuesday	9:30 to 11:30am
	Rugby	Rugby Baptist Church, Regent Place, CV21 2PJ	Every Wednesday	9:30 to 11:30am
	Nuneaton	Newtown Community Centre, Newtown Rd, CV11 4HG	Every Thursday	9:30 to 11:30am
res	Southam	Wattons Lodge, Wattons Lane, Southam, CV47 0HX	1 st Tuesday of month	2:00 to 3:30pm
	Bedworth	Johnson Memorial Pavilion, Miners Welfare Park CV12 8JH	1 st Friday of month	9:30 to 11:30am
	Coleshill	Coleshill Community Centre, Temple Way, B46 1HH	2 nd Thursday of month	1:30 to 3:30pm
Monthly Centres	Kenilworth	Kenilworth Snr Citizens Club, Abbey End, CV8 1QJ	2 nd Friday of month	9:30 to 11:30am
ıthly	Alcester	Malt Mill Lane Community Centre, B49 5QR	3 rd Tuesday of month	1:30 to 3:30pm
Mor	Atherstone	St Mary's Church Hall, Sheepy Road, CV9 1EX	3 rd Friday of month	9:30 to 11:30am
	Shipston-on- Stour	Stour Court, Old Road, CV36 4HE	4 th Tuesday of month	2:00 to 4:00pm
NEW	Warwick	14 Market Place, Warwick, CV34 4SL	1 st Thursday of month	1:30 to 3:30pm

Please contact us on 01926 411 331 for more details on any of the Support Centre or Clubs closest to you, including the latest programme of events.

Area	Date	Time	
Atherstone	Every other Wednesday	10:30am - 1:30pm	
Kenilworth	2 nd & 4 th Tuesday of month	2pm - 4pm	
Leamington Spa	1 st & 3 rd Wednesday of month	10am - 12pm	
Nuneaton	2 nd Tuesday of month	2pm - 4pm	
Rugby Hillmorton	3 rd Monday of month	7pm - 9pm	
Rugby (VIP)	2 nd Wednesday of month	2pm - 4pm	
Southam	3 rd Wednesday of month	2pm - 3:30pm	
Stratford-on-Avon	ord-on-Avon Every other Thursday		
Coleshill	4 th Thursday of month	1:30pm - 3:30pm	

enquiries@warwickshire.vision Tel: 01926 411 331

BECOME A MORE INCLUSIVE BUSINESS

VISUAL IMPAIRMENT AWARENESS TRAINING



"Very comprehensive and well delivered"

"100% would recommend to others"

"Very useful knowledge to pass on to our clients"

"Really enjoyed learning how to guide someone correctly"

OUR TRAINING WILL GIVE YOU:

Team Confidence and Knowledge

Your team will feel able to assist visually impaired customers.

Improved Customer Experience

Enhancing accessibility means better service for your customers.

Social Responsibility Focus

Demonstrate your commitment to diversity, equality and Corporate Social Responsibility.

Enhanced Business Reputation

Show your customers and community that you care, boosting brand trust and public perception.

"We all learned a lot and would most definitely recommend this session to anyone keen to deepen their knowledge and get practical insights in to supporting those with sight loss"

Jo Cleary, Learning and Development Manager, Unique Care



IT STARTS WITH OUR ONE HOUR TASTER SESSION

This interactive workshop is the perfect introduction for your team. You will:



Experience different eye conditions with simulation glasses



Learn how to guide someone correctly



Understand how to use descriptive language



Get top tips for supporting someone with sight loss



Discover a range of mobility aids and other resources



Imke qualified with distinction in Vision Rehabilitation in 2016.

Since then, she has worked as a Vision Rehabilitation Specialist, a Senior Vision Rehabilitation Specialist and an Operations Manager both in local authority and non-profit sectors.

She has also mentored students through their own rehabilitation degrees.

Imke is passionate about improving the awareness of the challenges that people with sight loss encounter, with the aim of creating a more inclusive society.

She is dedicated to empowering individuals with visual impairment to live life on their own terms, believing that educating others is a crucial step in making this a reality.

Follow us:







Tel: 01926 411 331

enquiries@warwickshire.vision www.warwickshire.vision