

Support Centre Volunteer

Why do we need you?

- We need your help to run our Vision Support Centres across the county.
- Shipston – 4th Tuesday afternoon of the month 1.30 – 4.30pm
- Rugby – every Wednesday morning 9.00am – 12.00pm
- Coleshill – 2nd Thursday afternoon of the month 2.00pm – 5.00pm
- Atherstone – 3rd Friday morning of the month 9.00am – 12.00pm
- Nuneaton – every Thursday morning 9.00am – 12.00pm
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What activities will I be involved in?

- Setting up the venue ready to welcome attendees
- Some volunteers are required to complete the register on a laptop taken to the session by a staff member.
- Guiding the attendees into the correct area and making them feel welcome
- Offering / making refreshments
- Offering advice and support to attendees as necessary – supported by staff members who will be on site.
- Demonstrating equipment and explaining about local services

What skills and abilities will I need to have?

- A good listener, sociable and friendly
- Ability to share information accurately and the confidence to say you don't know the answer when appropriate
- Ability to prepare and serve refreshments
- Ability to work as a team to offer a friendly and welcoming experience

How much time should I offer?

- Our weekly Vision Support Centres require volunteers to attend from 9.00am to 12 noon on one day per week. Our monthly centres are either a morning or afternoon session. Ideally we would ask for a regular commitment

Is there an induction and training?

- You will receive an induction when you start
- We will provide any ongoing training you need to complete the role

What on-going support/guidance will there be?

- You will be supported by our Community team and have regular, in person contact with the staff running each centre



Serving People with Sight Loss in Warwickshire since 1911

Warwickshire Vision Support is the operating name of Warwickshire Association for the Blind
A company limited by guarantee. Registered in England and Wales No 6511954 Charity Registration No 1123220. VAT Registered No. 386 0409 86
Registered Office: 14 Market Place, Warwick CV34 4SL

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- Opportunities to meet and network with staff and fellow volunteers during the year

Will I need my own transport?

- Although not essential, access to your own vehicle would be an advantage.

What are the benefits to me?

- The opportunity of meeting new people and working as part of a dedicated team
- The satisfaction of knowing that you are making a vital difference to people living with sight loss

Will my expenses be paid?

- We pay volunteers “out-of-pocket” expenses in accordance with our guidelines.

Do I need to submit to a Disclosure and Barring Service check?

- As a volunteer working with vulnerable people you will need to undergo a DBS check in accordance with our policies

What's the next step?

You can apply to become a volunteer by completing our application form, or call us on 01926 411331 or visit www.warwickshire.vision

We look forward to welcoming you to the team!



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