

Why do we need you?

- We need your help to assist visually impaired people to use their smart phones, tablets and laptops by adjusting accessibility settings, support with apps and how to use speech and voice feedback.

What activities will I be involved in?

- One to one, hour long appointments with service users
- Adjust accessibility settings and teach how to use speech and voice feedback
- Introduce learners to a range of tablets and smart phones and appropriate Apps that can help to achieve their goals
- Help to troubleshoot technical issues
- Explain the benefits of IT to those who are wary of, or intimidated by modern technology

What skills and abilities will I need to have?

- A good understanding of using smart phones and tablets.
- Knowledge of Android, Apple or Microsoft operating systems
- Understanding of accessibility settings
- The ability to share your knowledge and skills in a constructive and supportive way
- To be flexible and a problem solver
- Patience and a good sense of humour helps

How much time should I offer?

- This role is flexible but we do look for a regular commitment.
- IT appointments are at our support centres at locations around Warwickshire. Depending on the location sessions are weekly or monthly either 9am to 12pm or 2pm to 5pm

Is there an induction and training?

- You will receive an induction when you start
- We will provide any training you need to complete the role

What on-going support/guidance will there be?

- You will be supported by our IT4U team
- Opportunities to meet and network with staff and fellow volunteers during the year

Will I need my own transport?

- Although not essential, access to your own vehicle would be an advantage.

What are the benefits to me?

- The opportunity of meeting new people and working as part of a dedicated team
- A great opportunity to learn new IT skills
- The satisfaction of knowing that you are making a vital difference to people living with sight loss



Serving People with Sight Loss in Warwickshire since 1911

Warwickshire Vision Support is the operating name of Warwickshire Association for the Blind
A company limited by guarantee. Registered in England and Wales No 6511954 Charity Registration No 1123220. VAT Registered No. 386 0409 86
Registered Office: 14 Market Place, Warwick

Will my expenses be paid?

- We pay volunteers "out-of-pocket" expenses in accordance with our guidelines.

Do I need to submit to a Disclosure and Barring Service check?

- As a volunteer working with vulnerable people you will need to undergo a DBS check in accordance with our policies

What's the next step?

You can apply to become a volunteer by completing our application form, or call us on 01926 411331 or visit www.warwickshire.vision

We look forward to welcoming you to the team!



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